

Nursing Consultation Services, Ltd.

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Spring Newsletter 2004

International Royal College of Nursing ✿ Rehabilitation Conference In Dublin, Ireland ✿

Ms. Terri Patterson, RN, MSN, CRRN participated in the 2nd International Royal College of Nursing Rehabilitation Conference in Dublin, Ireland with a paper presentation "Life Care Plan: Case Management Across Cultures". The conference was also attended by Ms. Kate Murphy, RN, MSN, CRRN and Ms. Jody Masterson, RN, MSN, CRRN. There were delegates attending the conference from all corners of the world including Nigeria, Portugal, Australia, Sweden as well as Southern and Northern Ireland, Scotland, Wales and Britain. This provided a wonderful multi-cultural opportunity to share practice, service developments and hear first hand how rehabilitation transcends professional boundaries and geographical borders. There were many interesting topics and familiar issues

related to the practice of rehabilitation nursing: the effectiveness of the interdisciplinary approach to rehabilitation, respecting cultural differences of our clients, measuring outcomes with a continuum of services, sexuality, and family issues related to care of the medically complex child. One topic of interest was funding for health care in Ireland which has a one payor system unlike our complex system of health care dollars. There was also a surprising lack of outpatient and home care services. We were all impressed by the participants quest for developing more comprehensive services in rehabilitation and that the U.S. system for delivery of a continuum of care has progressed tremendously in the past twenty years.



Ladies View, Lakes of Killarney
Jody Masterson, Terri Patterson & Kate Murphy



IALCP

International Academy of Life Care Planners

International Academy of Life Care Planners has awarded "Fellow" status to:

Ms. Terri Patterson RN, MSN, CRRN, FIALCP
Ms. Kate Murphy RN, MSN, CRRN, FIALCP
Ms. Jody Masterson RN, MSN, CRRN, FIALCP

IALCP (International Academy of Life Care Planners) has awarded "Fellow" status to the rehabilitation nurses of Nursing Consultation Services, Ltd. IALCP is an international organization dedicated to life care planning excellence with standards of practice, professional practice committees and an annual educational conference/summit. IALCP originated the Fellow status for all professionals providing life care planning at an advanced level. The process is a peer review of completed life care plans, with numerous criteria of achievement for professional association involvement, publication, educational presentations, mentorship, research, outcomes management, expert witness and overall collaborative practice in rehabilitation.

Continue ►►

Professional Highlights: Conferences, National/Local ARN Positions, Court Appearances

Terri Patterson, RN, MSN, CRRN continues her involvement in the Association of Rehabilitation Nurses (ARN) with a recent election to the position of Secretary/Treasurer. The annual National ARN conference was held in New Orleans providing the opportunity to hear from experts on the cutting edge topics in acute and chronic rehabilitation nursing. ARN continues to be very active in advocating for access to and provision of the appropriate care for an individual who has sustained a disability, and their families. Ms. Patterson and Ms. Masterson attended Mosby's Medical Case Management Conference in Tampa, Florida. We have all been very active at the local level in the Greater Philadelphia Chapter Association of Rehabilitation Nurses. Our local chapter is celebrating its Twenty-fifth (25th) anniversary this spring and Ms. Patterson is chair of the Anniversary Committee. Ms. Murphy and Ms. Masterson are co-chairs of the Membership Committee and Ms. Masterson is also a member of the Education Committee which provides continuing educational programs for its members. The recent Greater Philadelphia Chapter of ARN continuing educational program was "Community Resources 2004: Facts, Funding and Fun" which highlights community resources for those with disabilities. We recently were preceptors for an undergraduate nursing student from Eastern College who was completing her BSN degree. We all continue to be qualified by the courts in PA, NJ, DE, and MD as expert witnesses in rehabilitation nursing, life care planning and case management. It has been a busy year!

VISIT OUR NEW AND IMPROVED WEBSITE!

www.nursingconsultation.com

Visit our website and find all our nursing consultants curriculum vitae, several articles authored by Ms. Patterson, information about our various services, professional affiliations, past newsletters/outcome reports and much more. There is a direct contact link, for your convenience. We have also posted photographs, now you will be able to put a face to our names!

Happy browsing.....



Outcome Measurement Survey 2003

Every year we send surveys to all of our clients requesting evaluation of our services. Many have completed these surveys and the suggestions have provided us with feedback. This also assists us with evaluation of our services, identifying areas of strengths and needs and incorporating recommendations into our practice. As there are no existing measurement systems available for Life Care Planning outcomes, we designed our own to evaluate each step of the Life Care Planning process. The detailed results are available upon request. A summary chart is below. The outcomes encompass our mission, strategic plan, standards, nursing practice, rehabilitation services, client advocacy, accessibility for care, client and family rights, professional development, leadership and practice administration.



Outcome Measurement 2003

100% Satisfaction

- ✓ *Life Care Plan*
- ✓ *Testimony Presentation*
- ✓ *Settlement Assistance*
- ✓ *Case Preparation*
- ✓ *Rehab Recommendations*
- ✓ *Expertise*
- ✓ *Timeliness*
- ✓ *Referrals for Care*



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